

Dak Karmayogi E-Learning Portal Launched

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[GS Paper 2 - Govt. Policies and Interventions]

Context - Communications Minister Ashwini Vaishnaw recently launched 'Dak Karmayogi', the e-learning portal of the Department of Posts.

Dak Karmayogi' portal aims to enhance the competencies of Gramin Dak Sevaks and departmental employees by enabling them to access the uniform standardized content online, or in blended campus mode.

Key Highlights

- This portal will enable them to effectively deliver a number of government-to-citizen services, for enhanced customer satisfaction.
- This portal has been developed 'In-House' under vision of 'Mission Karmayogi', which was conceptualized by Prime Minister Shri Narendra Modi with a view to bring efficiency in actions of all the employees of Government of India and transforming efficiency of bureaucracy with 'Minimum Government' and 'Maximum Governance'.
- The training videos and quizzes on the portal are available in 12 Indian languages to help postal trainees to access training content in vernacular languages.

- At the launch event, Vaishnaw noted that about 10-15 years back, there had been concerns over the viability and future of the postal department, given the proliferation of digital and email services.
- The result of the transformation is that nearly 40 government schemes are being delivered through the postal department today, he noted.
- Citing Postal Department's extensive reach, the minister said no other organization has a presence in 2.5 lakh villages.

Need for Mission Karmayogi

- There is a need to develop domain knowledge besides administrative capacity in the bureaucracy.
- There is a need to formalize the recruitment process and match the public service to a bureaucrat's competence, so as to find the right person for the right job.
- The plan is to begin right at the recruitment level and then invest in building more capacity through the rest of their career.
- As the Indian economy grows, it will get more complex to govern; the governance capacities will have to be enhanced proportionately which this reform undertakes.
- The reforms in the Indian bureaucracy is the need of the hour and It is a major reform undertaken in recent years to transform it.